

Annexure C								
Format for Investor Complains Data to be displayed by Depository Participants on their respective websites								
Date for every month ending -December 2023								
SN	Received from	Carried forward from previous month	Receved during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
3	Depositories	NIL	3	NIL	3	NIL	NIL	3
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
5	Grand Total	NIL	3	NIL	3	NIL	NIL	3

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr/22	NIL	NIL	NIL	NIL
2	May/22	NIL	NIL	NIL	NIL
3	Jun/22	NIL	NIL	NIL	NIL
4	Jul/22	NIL	NIL	NIL	NIL
5	Aug/22	NIL	NIL	NIL	NIL
6	Sep/22	NIL	NIL	NIL	NIL
7	Oct/22	NIL	7	7	NIL
8	Nov/22	NIL	NIL	NIL	NIL
9	Dec/22	NIL	NIL	NIL	NIL
10	Jan/23	NIL	NIL	NIL	NIL
11	Feb/23	NIL	NIL	NIL	NIL
12	Mar/23	NIL	NIL	NIL	NIL
13	Apr/23	NIL	NIL	NIL	NIL
14	May/23	NIL	1	1	NIL
15	Jun/23	NIL	0	0	NIL
16	Jul/23	NIL	3	3	NIL
17	Aug/23	NIL	NIL	NIL	NIL
18	Sep/23	NIL	NIL	NIL	NIL
19	Oct/23	NIL	NIL	NIL	NIL
20	Nov/23	NIL	NIL	NIL	NIL
21	Dec/23	NIL	NIL	NIL	NIL
	Grand Total	NIL	11	11	NIL

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the
1	2017-18	NIL	NIL	NIL	NIL
2	2018-19	NIL	NIL	NIL	NIL
3	2019-20	NIL	NIL	NIL	NIL
4	2020-21	NIL	2	2	NIL
5	2021-22	NIL	11	11	NIL
6	2022-23	NIL	7	7	NIL
7	2023-24	NIL	4	4	NIL
	Grand Total	NIL	24	24	NIL