

# RNSB Card Control Application User Manual

## Overview

Customers can set their ATM PIN using RNSB Card Control Application. Use the following link from Google PlayStore to install RNSB Card Control;

<https://tinyurl.com/rnbl5xn>

## Device Binding

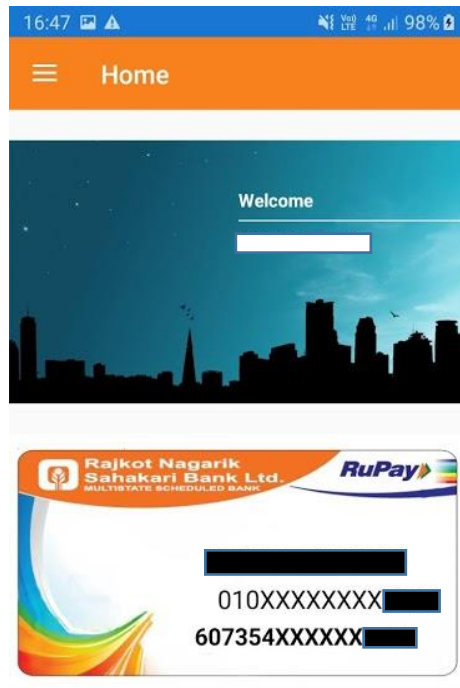
When the customer will install the application for the first time, customer needs to accept Terms & Conditions after which device binding process will take place.

- Application will ask the user to send the SMS to start the device binding process.
- As soon as customer clicks on OK, he will be redirected to SMS sending window in where customer will have to send SMS using registered mobile number.

## Home Menu

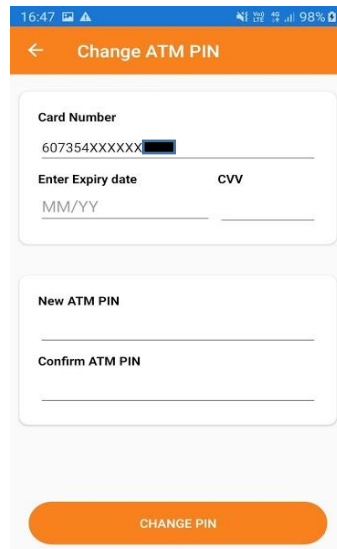
Once, device binding is successful, customer will have to set MPIN and login into the application. If customers enter wrong MPIN thrice, the user will get blocked and can not login into the application. Customer can also change MPIN through "Change MPIN" option in side bar.

After login into the application, card against registered mobile number with card number & account number will be displayed. Find the below screenshot for the reference.



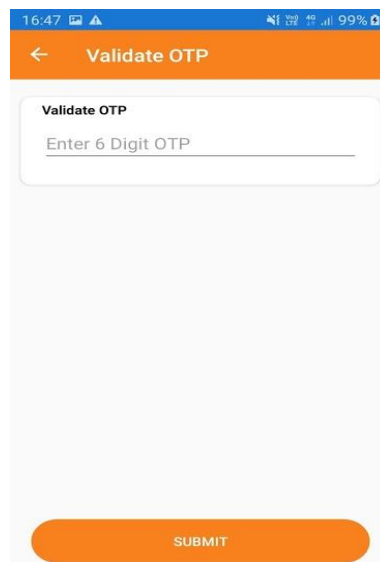
## Change ATM PIN

After clicking on the card displayed on the home menu, following screen will appear in where the customer need to enter the card details (Expiry date, CVV) and then enter new ATM Pin and confirm the same.



The screenshot shows a mobile application interface for changing an ATM PIN. At the top, there is a blue status bar with the time 16:47, signal strength, Wi-Fi, and 98% battery. Below this is an orange header bar with a back arrow and the text "Change ATM PIN". The main content area is white and contains several input fields: "Card Number" with the value "607354XXXXXX" and a blacked-out last digit; "Enter Expiry date" with a "MM/YY" placeholder; "CVV" with a placeholder; "New ATM PIN" with a placeholder; and "Confirm ATM PIN" with a placeholder. At the bottom, there is an orange rounded button labeled "CHANGE PIN".

After clicking on change Pin the screen will get redirected to Valid OTP page in where customer will have to enter the 6 digit OTP received on registered mobile number and submit the same. Once, submitted then the message will appear saying ATM Pin has been changed successfully.



The screenshot shows a mobile application interface for validating an OTP. At the top, there is a blue status bar with the time 16:47, signal strength, Wi-Fi, and 99% battery. Below this is an orange header bar with a back arrow and the text "Validate OTP". The main content area is white and contains a single input field labeled "Validate OTP" with the placeholder text "Enter 6 Digit OTP". At the bottom, there is an orange rounded button labeled "SUBMIT".