

<b>Annexure C</b>								
<b>Format for Investor Complains Data to be displayed by Depository Participants on their respective websites</b>								
<b>Date for every month ending -April 2024</b>								
SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
3	Depositories	NIL	3	NIL	3	NIL	NIL	3
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
5	<b>Grand Total</b>	<b>NIL</b>	<b>3</b>	<b>NIL</b>	<b>3</b>	<b>NIL</b>	<b>NIL</b>	<b>3</b>

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr/22	NIL	NIL	NIL	NIL
2	May/22	NIL	NIL	NIL	NIL
3	Jun/22	NIL	NIL	NIL	NIL
4	Jul/22	NIL	NIL	NIL	NIL
5	Aug/22	NIL	NIL	NIL	NIL
6	Sep/22	NIL	NIL	NIL	NIL
7	Oct/22	NIL	7	7	NIL
8	Nov/22	NIL	NIL	NIL	NIL
9	Dec/22	NIL	NIL	NIL	NIL
10	Jan/23	NIL	NIL	NIL	NIL
11	Feb/23	NIL	NIL	NIL	NIL
12	Mar/23	NIL	NIL	NIL	NIL
13	Apr/23	NIL	NIL	NIL	NIL
14	May/23	NIL	1	1	NIL
15	Jun/23	NIL	0	0	NIL
16	Jul/23	NIL	3	3	NIL
17	Aug/23	NIL	NIL	NIL	NIL
18	Sep/23	NIL	NIL	NIL	NIL
19	Oct/23	NIL	NIL	NIL	NIL
20	Nov/23	NIL	NIL	NIL	NIL
21	Dec/23	NIL	NIL	NIL	NIL
22	Jan/24	NIL	NIL	NIL	NIL
23	Feb/24	NIL	1	NIL	1
24	Mar/24	1	NIL	1	NIL
25	Apr/24	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>12</b>	<b>12</b>	<b>NIL</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the
1	2017-18	NIL	NIL	NIL	NIL
2	2018-19	NIL	NIL	NIL	NIL
3	2019-20	NIL	NIL	NIL	NIL
4	2020-21	NIL	2	2	NIL
5	2021-22	NIL	11	11	NIL
6	2022-23	NIL	7	7	NIL
7	2023-24	NIL	5	5	NIL
8	2024-25	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>25</b>	<b>25</b>	<b>NIL</b>